Terms & conditions

Island Cuisine · 2026-11-28-r2

These Terms & Conditions apply throughout the Island Cuisine website and to every order, quotation and booking.

1. Order confirmation

A quotation, unpaid invoice or request for a payment link does not reserve a date. We confirm your order after we verify availability and any payment required to confirm it. Contact us if you need to check availability.

Review the date, time, quantities, total, amount due and payment deadlines on your order. If a deposit is offered, the balance is due by the deadline shown.

2. Payment, credit and rescheduling

Review the available payment methods and any fee before confirming your order. Direct card payments carry a 2.5% fee. PayPal, cash and checks carry no added fee.

Sales are final. Payments are non-refundable and may be converted to transferable credit for approved Island Cuisine food or services. A new date depends on availability. Our Refund Policy explains how to request a credit or report a problem. Applicable legal rights are preserved.

3. Quantities and changes

We prepare the quantities shown on your confirmed order. Please tell us if you need a change. You are responsible for additional quantities supplied and any agreed charges for extra work or time.

4. Food handling and personal property

Tell us in advance about any food or beverages you plan to supply. You are responsible for those items and the supplies they need. Island Cuisine remains responsible for the food it handles.

You or your representative should check food when you receive it and arrange suitable containers and safe storage for leftovers. You are responsible for the handling and storage of food after you receive it, to the extent permitted by law.

Island Cuisine is not responsible for personal belongings, instruments or equipment left at the venue.

5. Changes beyond our control

Storms, serious utility disruptions, natural disasters, pandemics or Territory or State relocations may require us to reschedule. Island Cuisine may reschedule without liability for circumstances beyond its control, subject to applicable law.

6. Conduct

Please follow Guam law and treat staff and others respectfully. We may refuse service or remove a person who is abusive, violent, belligerent or uncooperative, to the extent permitted by law.

7. Reporting a concern

Please report a discrepancy or quality issue within 24 hours of receiving your order. We will review it with you or your representative and address any resolution, reimbursement, credit or related charge within 15 calendar days of notification.

8. Photographs

Island Cuisine may use event photographs for displays, marketing, online promotion or contests. Contact us in writing if you do not want images of your event used for these purposes.

9. Electronic acceptance and Guam law

Review these terms before entering your initials and selecting the agreement box. Those actions record your electronic acceptance. You can print or save this edition. Contact Island Cuisine if you need help reviewing the terms or ordering by phone.

Guam law governs this agreement.

Island Cuisine, Tamuning, Guam. Email support@islandcuisine.net or call 671-888-9853.

Customer signature

Date