Island Cuisine

Refund Policy

Policy edition · November 28, 2026 (revised)

This policy applies to all Island Cuisine orders, payments, deposits and confirmed bookings.

Cancellations and transferable credit

All sales are final. Payments are non-refundable. You may ask Island Cuisine to apply the amount paid as transferable credit toward approved food or services. Contact us with your order number, original date and the change you are requesting. Island Cuisine must approve the new use of the credit.

Choosing another date

Rescheduled orders and events depend on availability. Contact us before making plans for a replacement date. Storms, significant utility disruptions, natural disasters, pandemics or Territory or State relocations may require us to reschedule under our Terms & Conditions.

Reporting a concern

Please report a concern within 24 hours of receiving your order. We address any resolution, reimbursement or credit within 15 calendar days of notification. This policy preserves your rights under applicable law.

Contact Island Cuisine

Island Cuisine, Tamuning, Guam. Email support@islandcuisine.net or call 671-888-9853.